

The CyberDiplomat Terms of Service

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- to anyone on the U.S. Commerce Department's Table of Denial Orders or the U.S. Department of Treasury's Specially Designated Nationals Lists, or
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For the warranty set forth in the End User License Agreement, the warranty start date occurs on the earlier of three events to occur: (i) registration of the product, (ii) initial connection with The CyberDiplomat, or (iii) 60 days from the date of The CyberDiplomat's shipment (US/Canada) or 90 days from the date of shipment (outside of the US/Canada).

Support and subscription service contracts must be registered by the customer to access the available service. The CyberDiplomat allows a grace period for service activation following shipment of the product or service contract from The CyberDiplomat ending on the earliest applicable event which includes the initial connection of a product with The CyberDiplomat, registration, or grace period expiry. See <u>The CyberDiplomat Service Contract Activation and Grace Period Policy</u> for further details.

Please see the following for the terms and conditions for The CyberDiplomat Services: <u>The CyberDiplomat Service</u> <u>Terms & Conditions</u>, as updated from time to time in The CyberDiplomat's discretion.

The CyberDiplomat support is only available for products that you purchased directly from an authorized The CyberDiplomat channel partner. Products not purchased from an authorized The CyberDiplomat channel partner are not eligible, and will not be supported.

8. Privacy:

The CyberDiplomat has a privacy policy, incorporated herein, designed to let you know what information we collect when you use our website and our products and services, including why we collect it, and how we safeguard it. Our privacy policy is provided so that you can make informed choices about which products to use and how to use them, located here: <u>The CyberDiplomat Privacy Policy</u>

9. Terms and Conditions of Sale:

The following terms and conditions apply to all The CyberDiplomat sales directly, if and when applicable: <u>The CyberDiplomat Sales Order Acknowledgment</u>.

10. Purchase Order Terms and Conditions for Vendors/Suppliers; Vendor/Supplier Code of Conduct:

The following standard terms and conditions apply to The CyberDiplomat purchase orders for procurement: <u>The CyberDiplomat Purchase Order Terms & Conditions</u>.

Additionally, the following applies to all The CyberDiplomat Vendors/Suppliers: <u>The CyberDiplomat Vendor/Supplier Code of Conduct</u>.

| United States | India | United Kingdom |
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11. The CyberDiplomat Partner Code of Conduct:

All The CyberDiplomat partners, such as distributors, resellers, alliance partners, and their employees, independent contractors, and agents agree to conduct themselves in a legal and ethical manner and in line with The CyberDiplomat's Partner Code of Conduct located here: <u>The CyberDiplomat Partner Code of Conduct</u>

12. The CyberDiplomat Anti-Corruption Policy:

The CyberDiplomat's policy on anti-bribery and anti-corruption is located here: <u>The CyberDiplomat Anti-Corruption Policy</u>

United States | India | United Kingdom